

Health Records

Starter Guide

The Health Records application, formerly known as the CRISP Clinical Query Portal, is designed to make clinical data easily accessible and provides an improved overall user experience.

This new application provides an updated layout, search capabilities, and improves usability with fewer clicks to access patient information.

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1 Additional Patient Demographic Information

To view additional patient demographic data click the “details” button to expand the section and show patient information such as address, telephone number and EID.

The screenshot displays the CRISP Health Records interface. At the top, there is a navigation bar with the CRISP logo and a 'Unified Landing Page™' label. The main navigation menu includes 'HOME', 'PDMP', 'PATIENT SNAPSHOT', 'DELEGATOR DASHBOARD', 'PROMPT', and 'HEALTH RECORDS'. A user profile for 'MATT M' is visible in the top right corner.

The patient information section shows 'Testpatient, Medium' with a circled '1' highlighting the 'Details' button. Below this, a 'Demographics' section is expanded, displaying the following information:

- Name: Testpatient, Medium
- Address: 1944 OMAHA LN, HAGERSTOWN, MD, 21740
- DOB: 05 Jul 1982 (36 Y)
- Gender: Male
- EID: 79680235
- Phone: (240) 5551111

The 'RESULTS VIEWER' section shows a 'Date Range' of '1 Year' and a 'Print' button. Below this, there are tabs for 'Laboratory', 'Radiology', and 'Transcriptions'. A search bar is present, and a table of test results is displayed:

Date	Description / Category	Facility / Provider
2019-01-02 19:00	Basic Metabolic Panel BMP LAB	University of Maryland Medical Center 1912448424 KEVIN GOUNDRY
2019-01-02 19:00	Complete Blood Count CBC LAB	University of Maryland Medical Center 1912448424 KEVIN GOUNDRY
2019-01-02 19:00	Electronic GFR GFR LAB	University of Maryland Medical Center 1912448424 KEVIN GOUNDRY
2019-01-02 19:00	Glucose POC Glucose POC LAB	University of Maryland Medical Center 1215033410 Marcela Wozniak
2019-01-02 19:00	Glucose POC Glucose POC LAB	University of Maryland Medical Center 1215033410 Marcela Wozniak
2019-01-01 19:00	Glucose POC Glucose POC LAB	University of Maryland Medical Center 1215033410 Marcela Wozniak
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2 Date Range Dropdown

The “Date Range” dropdown provides options ranging from one to 10 years. To view patient data within a desired time frame, click the dropdown menu to select the date range for which you’d like to view patient data.

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Date	Description / Category	Facility / Provider
2019-01-02 19:00	Basic Metabolic Panel BMP LAB	University of Maryland Medical Center 1912448424 KEVIN GOUNDRY
2019-01-02 19:00	Complete Blood Count CBC LAB	University of Maryland Medical Center 1912448424 KEVIN GOUNDRY
2019-01-02 19:00	_Electronic GFR GFR LAB	University of Maryland Medical Center 1912448424 KEVIN GOUNDRY
2019-01-02 19:00	Glucose POC Glucose POC LAB	University of Maryland Medical Center 1215033410 Marcella Wozniak
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3 Using the Buttons

Once within your patient's health records use the buttons to view labs, radiology, transcription, or imaging reports. Each button displayed is based on the type of reports available for each patient. Click the laboratory button to view the patient's most recent lab results. Within the window click the report you wish to view to load the patient's results on the right-hand side of the screen. Follow these same steps to view additional reports within the other buttons.

The screenshot shows the CRISP Health Records interface. At the top, there is a navigation bar with the CRISP logo and a 'Unified Landing Page™' label. The main navigation menu includes 'HOME', 'PDMP', 'PATIENT SNAPSHOT', 'DELEGATOR DASHBOARD', 'PROMPT', and 'HEALTH RECORDS'. The 'HEALTH RECORDS' tab is active. Below the navigation bar, the patient information is displayed: 'Testpatient, Medium', 'Male | 05 Jul 1982 (36 Y)', and 'EID 79680235'. There is a 'Details' link. Below this is the 'RESULTS VIEWER' section with a 'Date Range: All Dates' dropdown and a 'Print' button. The main content area has three buttons: 'Laboratory', 'Radiology', and 'Transcriptions'. The 'Laboratory' button is highlighted with a red circle and the number '3'. Below the buttons is a search bar and a table of laboratory results. The table has columns for 'Date', 'Description / Category', and 'Facility / Provider'. The 'Observation' table on the right has columns for 'Reported', 'Name', 'Value / Ref. Range', 'Interpretation', and 'Status'. The 'Observation' table shows several results, including '2339-0 Glucose Level' and '3094-0 BUN', both marked as 'Above high normal'.

Date	Description / Category	Facility / Provider
2019-01-02 19:00	Basic Metabolic Panel BMP LAB	University of Maryland Medical Center 1912448424 KEVIN GOONDYR
2019-01-02 19:00	Complete Blood Count CBC LAB	University of Maryland Medical Center 1912448424 KEVIN GOONDYR
2019-01-02 19:00	_Electronic GFR GFR LAB	University of Maryland Medical Center 1912448424 KEVIN GOONDYR
2019-01-02 19:00	Glucose POC Glucose POC LAB	University of Maryland Medical Center 1215033410 Marcella Wozniak
2019-01-02 19:00	Glucose POC Glucose POC LAB	University of Maryland Medical Center 1215033410 Marcella Wozniak
2019-01-01 19:00	Glucose POC Glucose POC LAB	University of Maryland Medical Center 1215033410 Marcella Wozniak
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2019-01-01 19:00	Glucose POC Glucose POC LAB	University of Maryland Medical Center 1215033410 Marcella Wozniak

Reported	Name	Value / Ref. Range	Interpretation	Status
2019-01-02 19:00	2951-2 Sodium Level	135.0 mmol/L 136 - 145		Final
2019-01-02 19:00	2823-3 Potassium Level	4.5 mmol/L 3.5 - 5.1		Final
2019-01-02 19:00	2075-0 Chloride Level	100.0 mmol/L 96 - 107		Final
2019-01-02 19:00	2028-9 CO2	30.0 mmol/L 21 - 30		Final
2019-01-02 19:00	33037-3 Anion Gap	6.0 4 - 16		Final
2019-01-02 19:00	2339-0 Glucose Level	220.0 mg/dL 70 - 99	Above high normal	Final
2019-01-02 19:00	3094-0 BUN	19.0 mg/dL 7 - 17	Above high normal	Final
2019-01-02 19:00	2160-0 Creatinine	0.53 mg/dL 0.52 - 1.04		Final
2019-01-02 19:00	17861-6 Calcium Level	8.6 mg/dL 8.6 - 10.2		Final

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4 Searching Clinical Data

To locate a specific report, enter the date, report description, provider, and/or facility name within the search field provided. Review the results then select the desired report.

The screenshot displays the CRISP Health Records interface. The top navigation bar includes links for HOME, PDMP, PATIENT SNAPSHOT, DELEGATOR DASHBOARD, PROMPT, and HEALTH RECORDS. The user is logged in as MATT H. The patient information section shows 'Testpatient, Medium', 'Male | 05 Jul 1982 (36 Y)', and 'EID 79680235'. The 'RESULTS VIEWER' section has a 'Date Range: 1 Year' filter. The 'Laboratory' tab is selected, and a search bar contains '2019-01-02 Complete'. A table below the search bar shows the search results, with the first result selected: '2019-01-02 19:00 Complete Blood Count CBC LAB' at 'University of Maryland Medical Center 1912448424 KEVIN GOUNDRY'. The 'Observation' table lists the following results:

Reported	Name	Value / Ref. Range	Interpretation	Status
2019-01-02 19:00	6690-2 WBC	12.4 K/mcL 4.5 - 11	Above high normal	Final
2019-01-02 19:00	789-8 RBC	3.28 M/mcL 3.9 - 5.1		Final
2019-01-02 19:00	718-7 HGB	8.8 g/dL 11.9 - 15.7		Final
2019-01-02 19:00	4544-3 HCT	29.2 % 35 - 45		Final
2019-01-02 19:00	787-2 MCV	89.0 fL 89 - 96		Final
2019-01-02 19:00	785-6 MCH	26.8 pg 28 - 33		Final
2019-01-02 19:00	786-4 MCHC	30.1 g/dL 33 - 36		Final
2019-01-02 19:00	777-3 Platelet	614.0 K/mcL 153 - 367	Above high normal	Final
2019-01-02 19:00	32623-1 MPV	9.5 fL 9.4 - 12.4		Final
2019-01-02 19:00	788-0 RDW	15.3 % 12 - 15.2	Above high normal	Final
2019-01-02	771-6 NRBC Absolute Count	0.1 K/mcL		Final

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5 Printing Reports (PT 1)

Each report can be converted to a .pdf document then printed. Select the report you wish to download then click the print button. Please note, this feature only allows for one report to download at a time.

The screenshot displays the CRISP Health Records interface. At the top, there is a navigation bar with the CRISP logo and various menu items: HOME, PDMP, PATIENT SNAPSHOT, DELEGATOR DASHBOARD, PROMPT, and HEALTH RECORDS (highlighted in orange). The user is logged in as MATT M. (SIGN OUT). Below the navigation bar, the patient information is shown: Testpatient, Medium; Male | 05 Jul 1982 (36 Y); EID 79680235. A 'Details' link is available. The 'RESULTS VIEWER' section shows a 'Date Range' of 1 Year. Below this, there are tabs for Laboratory, Radiology, and Transcriptions. A search bar contains '2019-01-02 Complete'. The search results table has columns for Date, Description / Category, and Facility / Provider. The first result is a 'Complete Blood Count CBC' from 'University of Maryland Medical Center' on '2019-01-02 19:00'. Below the search results, there are 'Previous', 'Page 1 of 1', '100 rows', and 'Next' options. The 'Observation' table lists the following data:

Reported	Name	Value / Ref. Range	Interpretation	Status
2019-01-02 19:00	6690-2 WBC	12.4 K/mcL 4.5 - 11	Above high normal	Final
2019-01-02 19:00	789-8 RBC	3.28 M/mcL 3.9 - 5.1		Final
2019-01-02 19:00	718-7 HGB	8.8 g/dL 11.9 - 15.7		Final
2019-01-02 19:00	4544-3 HCT	29.2 % 35 - 45		Final
2019-01-02 19:00	787-2 MCV	89.0 fL 80 - 96		Final
2019-01-02 19:00	785-6 MCH	26.8 pg 28 - 33		Final
2019-01-02 19:00	786-4 MCHC	30.1 g/dL 33 - 36		Final
2019-01-02 19:00	777-3 Platelet	614.0 K/mcL 153 - 367	Above high normal	Final
2019-01-02 19:00	32623-1 MPV	9.5 fL 9.4 - 12.4		Final
2019-01-02 19:00	788-0 RDW	15.3 % 12 - 15.2	Above high normal	Final
2019-01-02	771-6 NRBC Absolute Count	0.1 K/mcL		Final

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6 Printing Reports (PT 2)

Preview of PDF printed record.

The screenshot displays a web application interface for a patient record. The top navigation bar includes 'HOME', 'QUERY PORTAL', 'PATIENT SNAPSHOT', and 'HEALTH RECORDS'. The user is identified as 'SANDRINE EMANBU'. The main content area shows a patient record for 'TESTPATIENT, Medium' with MRN 'UMMS_128741525'. The record includes fields for Phone, SSN, Account #, Patient Class, Attending, Admitted, and Discharged. Below this, there are sections for 'Problems' (No Records to Display), 'Laboratory' (Accession, Ordered, Ordered By, Ordered by Physician ID, Received, Collected, Result Report/Status Change, Copy To, Priority), and 'Complete Blood Count CBC' (Test Name, Result, Out of Range, Reference, Units). A red circle with the number 6 highlights the print icon in the top right corner of the record preview area.

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