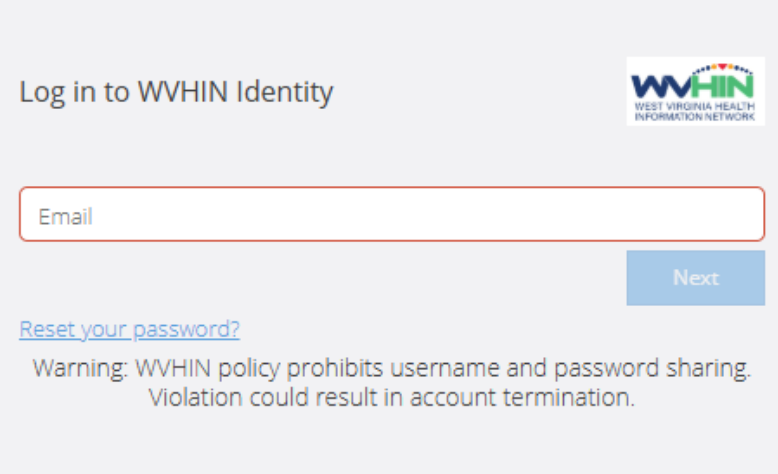
WEST VIRGINIA HEALTH INFORMATION NETWORK

WVHIN PORTAL OVERVIEW

WHAT IS THE WVHIN PORTAL?

The WVHIN Portal stands as a secure, web-based gateway to all WVHIN tools for participating organizations. Offering streamlined access, it ensures security through two-factor authentication upon login. The WVHIN Dashboard consolidates all of the WVHIN tools in one accessible location on the Home Page, allowing credentialed users to swiftly launch applications and perform patient searches efficiently.



PORTAL FEATURES

- Through the InContext app, users can view clinical information from other WVHIN participating organizations, including inpatient, outpatient, and emergency department encounters; lab and radiology results, immunizations, and medications.
- Direct access to the Prescription Drug Management Program (PDMP), NarxCare (for those who are registered with NarxCare)
- A "Snapshot" summary of key patient data.
- Patient encounter alerts via Population Explorer on patients' health care encounters in near real-time.

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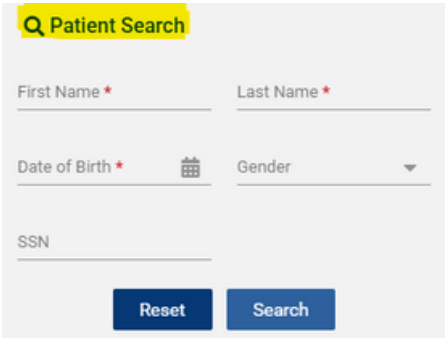
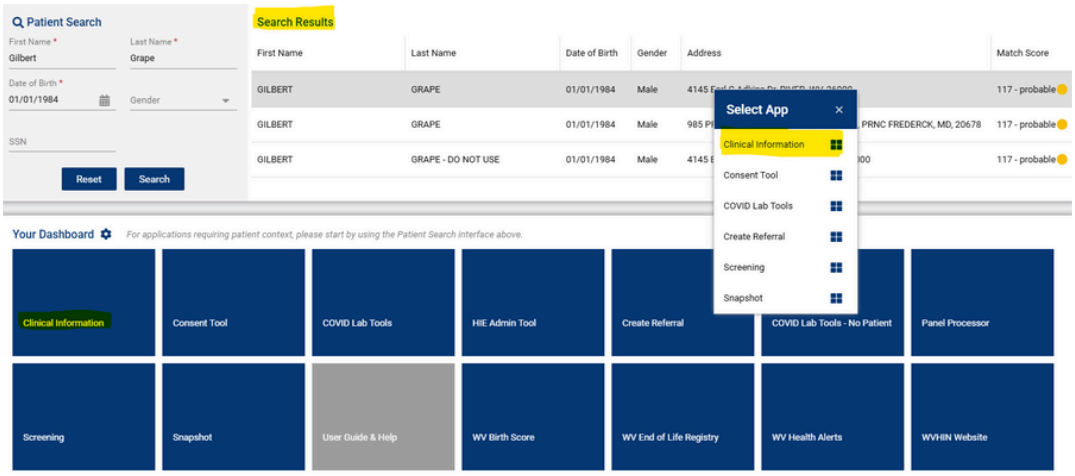
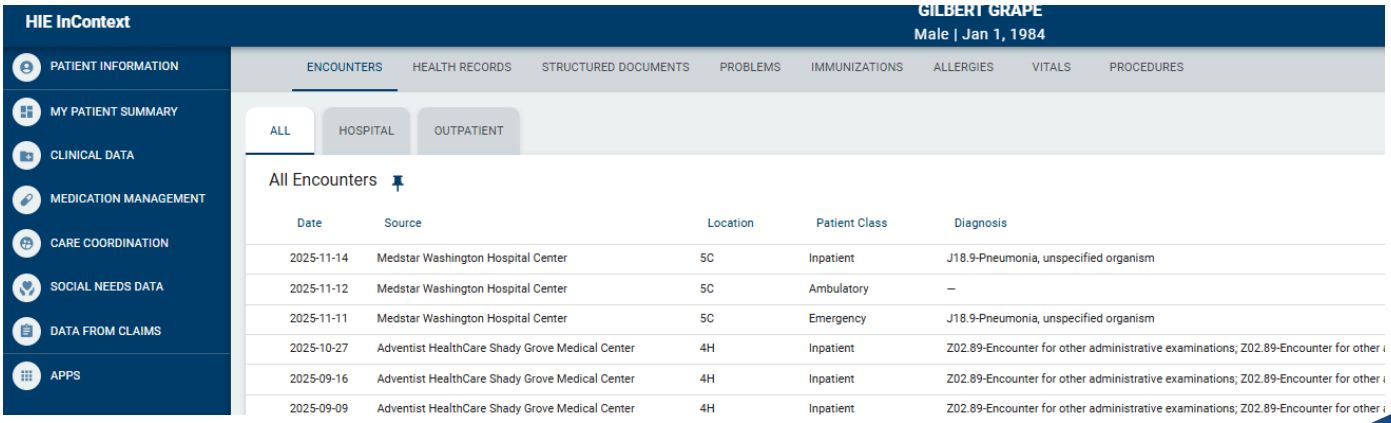
ACCESSING CLINICAL INFORMATION VIA THE WVHIN PORTAL



- Log into the WVHIN Portal using two-factor authentication.
- Conduct a patient search with the first name, last name, and date of birth, of the patient you are trying to access.
- Select the appropriate patient from "Results"
- In the "Select App" drop down, choose Clinical Information (Note: You may have to attest to your relationship with a new patient. Please choose the most appropriate option.)



- In the "Clinical Information" tab, you can navigate to various tabs and subtabs to access pertinent data.
- Visit the WVHIN HIE Portal User Guide for additional details.



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FREQUENTLY ASKED QUESTIONS

AM I ABLE TO VIEW CLINICAL INFORMATION FOR MY PATIENT FROM THEIR OTHER PROVIDERS?

If your patient's other providers are connected to and providing data to WVHIN, and the patient hasn't opted out of participating in the WVHIN, you will be able to see their clinical information - like diagnoses, radiology reports, lab results, medications, immunizations, and advance directives - through the Portal. The default view enables you to see your own facility's clinical information along with the clinical information of other participating organizations. (You can filter your views so that you can only see data from other organizations using the "Hide my Organizations Data" feature.)

CAN I USE A SINGLE SIGN-ON FROM MY EHR TO LOG INTO THE WVHIN PORTAL?

Customers utilizing Athena, eCW, PointClickCare, Epic, and Oracle Cerner, will seamlessly access the InContext app, gaining direct entry to patient clinical information from the EHR. For additional details, please refer to the InContext Overview.

I ACCESS WVHIN THROUGH THE INCONTEXT APP IN MY EHR. DO I HAVE ACCESS TO ALL OF THE SAME TOOLS IN THE PORTAL?

InContext launches the data available through the Clinical Information app in the Portal. Some apps, like Population Explorer, require a separate log-in to the WVHIN Portal.

WHERE CAN I FIND MORE INFORMATION ON THE WVHIN PORTAL?

Explore the WVHIN Portal User Guide in our Learning Library on the website for comprehensive, step-by-step instructions. As WVHIN services evolve, the guide will be regularly updated with tips for maximizing benefits. Visit for the latest information and tips.

USER EXPERIENCE

"I'm a medical assistant for a busy primary care provider. I log in to the WVHIN Portal every day to check for information on patients who are coming in for their appointments. Using WVHIN, I can see if our patients have had a hospital visit with another provider, and even lab or radiology results that I might not have in our EHR."

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